

Appendix E Information for managers on transport services and data to support adverse weather contingency planning

The Winter Gritting Map provides a breakdown of gritting coverage.

Priority 1 & 2 routes are gritted any day required.

Priority 3 – only in the event of heavy snow or ice. The gritters will deploy at the request of one of the blue light services.

<https://www.shetland.gov.uk/roads-footpaths/winter-roads-treatment?documentId=406&categoryId=20061>

Forecasting and weather data is prepared on an hourly basis from Weather Stations that feed into the Met Office main algorithm. The Met Office website can be accessed at [Weather and climate change - Met Office](#) and the current and future weather at localities can be searched.

Up-to-date information regarding roads conditions can be obtained from Shetland Islands Council (01595 744109). Where there is widespread disruption information will be disseminated to staff via Corporate Communications and the Silver/Gold on call management teams.

Outside office hours Lerwick Police Station can provide the most up-to-date information regarding road conditions.

SIC Ferries - <https://www.shetland.gov.uk/homepage/73/ferry-status>

This link provides Service Information and Voicebanks for service disruption and news. This operates out-of-hours. For more detailed out-of-hours information contact MRCC Lerwick on 01595 692976.

For email or SMS updates email below:

ferries.admin@shetland.gov.uk

Bad weather contingencies and ensuring staff movement of staff and supplies

In the event of adverse weather incidents involving snow or ice, where the Inclement Weather Policy has been invoked; individual managers should risk assess which service activities can be delayed and staffing levels adjusted in line with their BCP arrangements.

Referring to staff contact lists, managers should establish where staff are traveling from and whether:

- The journey requires to be delayed or avoided
- Alternative staff can be identified and rostered
- 4x4 support requires to be sought from Police, Coastguard or SIC.
- Whether staff accommodation requires to be provided between shifts.

Managers should escalate to Silver Command (Acute or Community) or a relevant Director¹.

The role of Silver Command during adverse weather incidents is to:

- Prioritise services
- Contribute to the risk assessment of journeys – staff or supplies
- Task 4x4 resources (SIC Building Services – 01595 744150 for SIC tasking, 01595 692976 for Coastguard, Police 101)
- Liaise with their counterpart in Community or Acute to avoid duplication of effort and risk
- Follow the patient flow and safe staffing escalation plans in Appendices A, B and C of the Winter Plan
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During extended adverse weather events, where ongoing 4x4 tasking is required, Silver Command should commence a log of any actionable requests, sharing the information between the hospital, CHSC services and Estates department.

Source of Request	Type of Request	From	To	When	Tasked to	Comments
Estates, Pharmacy, Primary Care etc	Staffing, Medication, Patient transport, Supplies				SIC HMCG Police Other	Contact details for staff

¹ Silver Command rosters are in place to contact a senior clinician/manager 24/7 in the Acute and Specialist Services Directorate and the Community Health & Social Care Partnership. Staff in other Directorates should contact their line manager and follow the escalation arrangements that have been put in place in their Directorate to discuss the implications of bad weather on their work pattern.