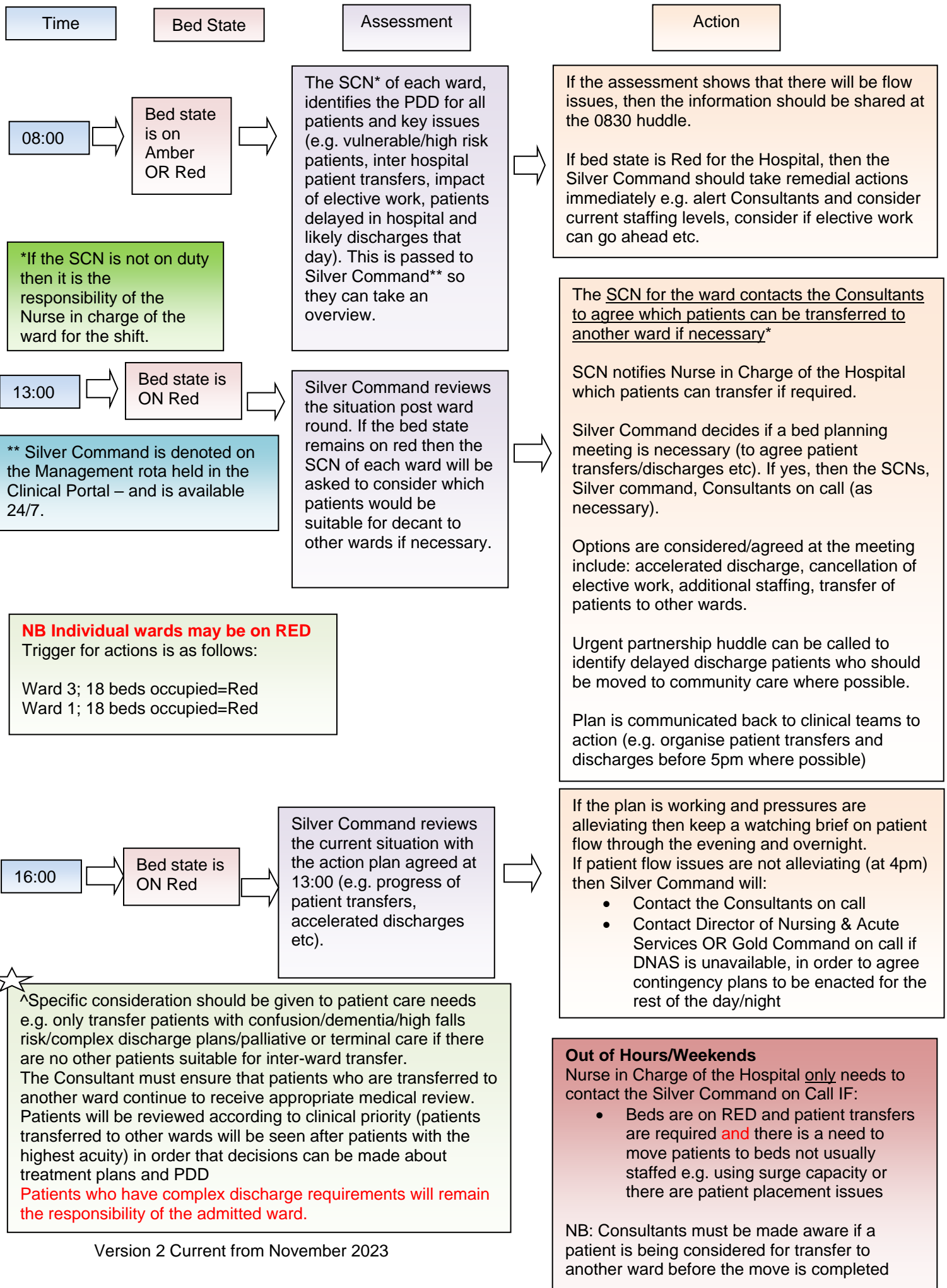


# Appendix A Patient Flow Escalation Plan (Acute Directorate) – NHS Shetland



\*If the SCN is not on duty then it is the responsibility of the Nurse in charge of the ward for the shift.

\*\* Silver Command is denoted on the Management rota held in the Clinical Portal – and is available 24/7.

**NB Individual wards may be on RED**  
Trigger for actions is as follows:  
  
Ward 3; 18 beds occupied=Red  
Ward 1; 18 beds occupied=Red

☆ Specific consideration should be given to patient care needs e.g. only transfer patients with confusion/dementia/high falls risk/complex discharge plans/palliative or terminal care if there are no other patients suitable for inter-ward transfer. The Consultant must ensure that patients who are transferred to another ward continue to receive appropriate medical review. Patients will be reviewed according to clinical priority (patients transferred to other wards will be seen after patients with the highest acuity) in order that decisions can be made about treatment plans and PDD  
**Patients who have complex discharge requirements will remain the responsibility of the admitted ward.**