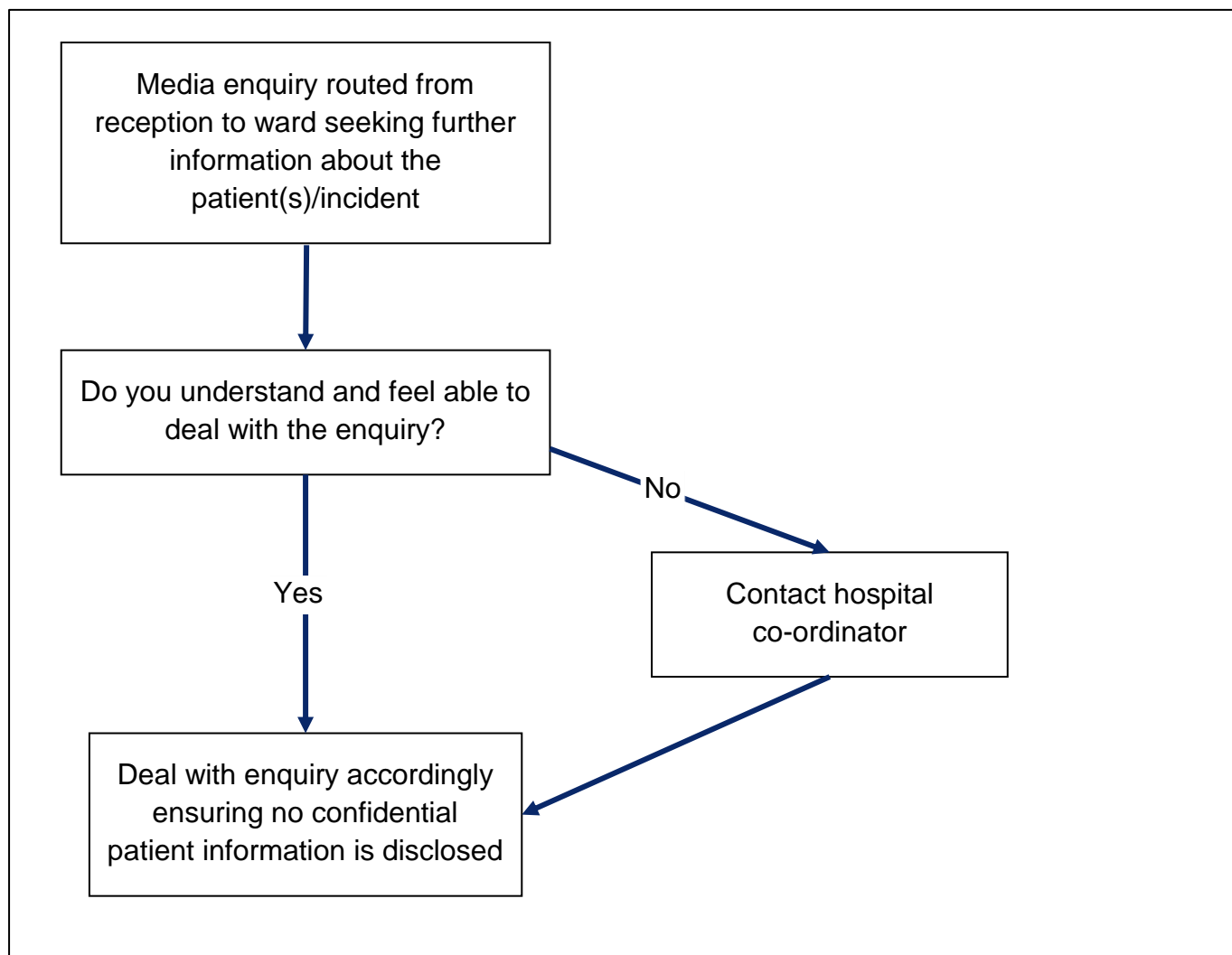


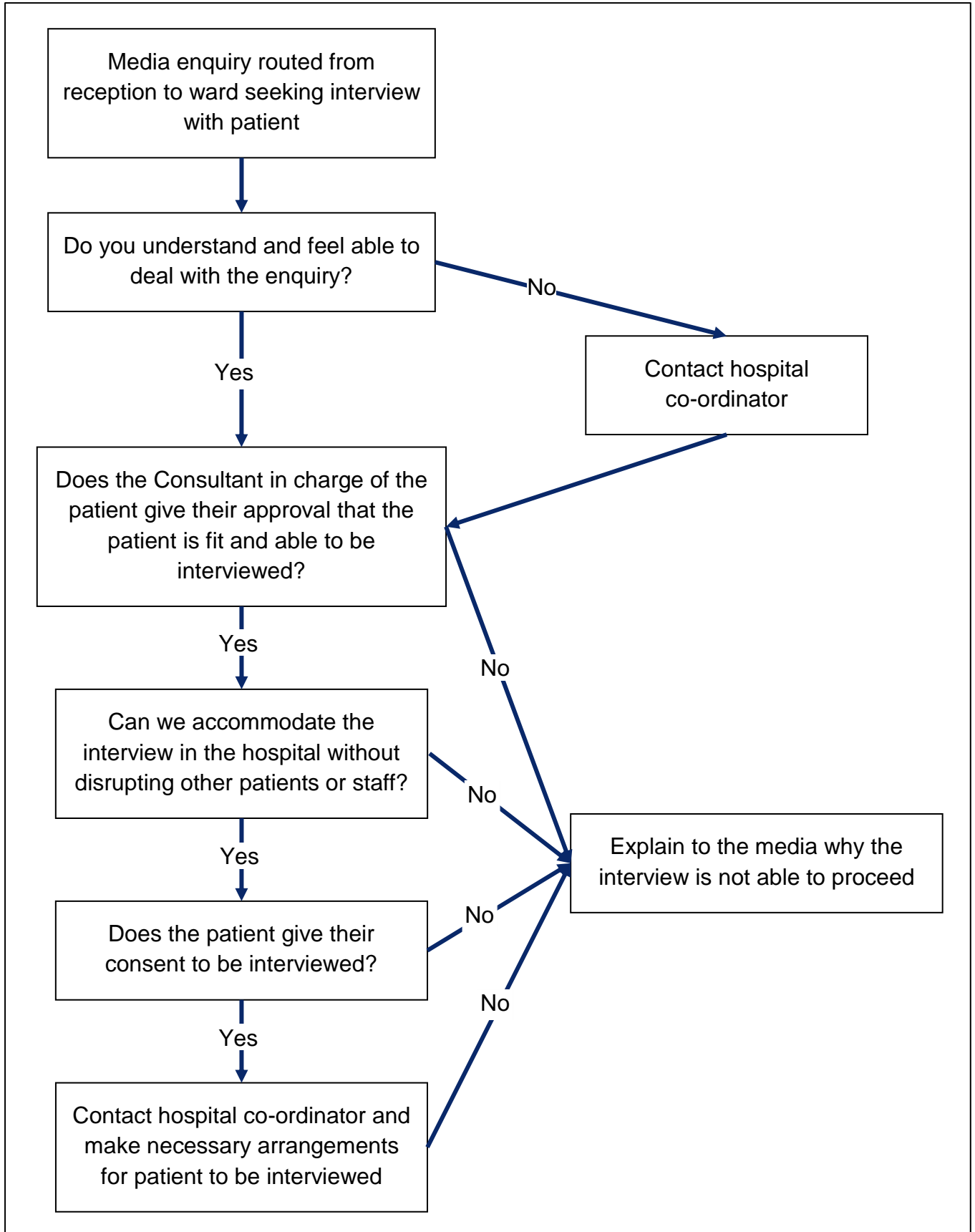
### Communications Policy Appendix 3 – Guidelines for responding to Patient Condition Enquiries

The media will occasionally contact the hospital to either seek further information about a patient(s) or to ask to interview a patient(s), usually following the patient’s involvement in an incident. The following flowcharts outline the steps to be taken by staff:

#### Condition statement request



# Request to interview patient



Carolyn Hand, Corporate Services Manager

September 2023