

Meeting:	Shetland NHS Board
Date:	12 October 2021
Report Title:	Shetland Public Protection Committee Annual Report 2020-2021
Reference Number:	Board Paper 2021/22/42
Author / Job Title:	Tam Baillie, Independent Convener and Kate Gabb Lead Officer Shetland Public Protection Committee Kathleen Carolan attending to present the report.

Decisions / Action required:

To receive the Shetland Public Protection Committee Annual Report for 2020-2021.

High Level Summary:

Shetland Public Protection Committee covers the work of Adult Protection and Child Protection Committees and came into being in March 2019. This report reflects the work of the Shetland Public Protection Committee for the period April 2020 to March 2021.

The Report is written to give Board Members a good understanding of adult and child protection work in Shetland, and the important role that NHS staff play both at strategic and individual case work levels.

The report is presented to the Board (and has been presented to Education and Families Committee, Policy and Resources Committee, Voluntary Action Shetland and the Integrated Joint Board). The Report has been placed in the public domain on the website www.safershetland.com direct link:-

<https://www.safershetland.com/assets/files/annual-report-2020-21.pdf>

Corporate Priorities and Strategic Aims:

The Shetland Partnership Plan 2018 – 2028 states that:-

“Shetland is a place where everyone is able to thrive; living well in strong, resilient communities; and where people and communities are able to help plan and deliver solutions to future challenges”

The importance of effective child and adult protection, policy and practice in safeguarding children, young people and adults at risk is a vital contribution to the wellbeing of the whole community.

Public Protection is an interagency responsibility and Shetland NHS Board have a duty to be aware of adult support and protection and child protection. NHS staff – in whatever capacity they are employed -have a duty to:

- Recognise harm or abuse to adults, children or young people
- Respond to the child or adult at risk
- Refer seek advice and refer to Duty Social work
- Record by completing a written referral to follow a telephone referral

NHS Shetland staff provide holistic medical care and mental health support to children, young people and adults who may have experienced harm and abuse. This is complex and high risk area of work requiring skills and knowledge and good support from line managers and the NHS Board.

The Shetland Public Protection Committee contribute to the Shetland Partnership plan and links particularly with the People elements of the plan which aims to reduce the numbers of disadvantaged people and households, prevent harm and enable and empower people to live the best lives they can.

Effective partnership working with all agencies is also essential. All have a duty to recognise when a child or adult is at risk and to make referrals within safe timescales.

Key Issues:

During the pandemic, in common with every other public body and service, Shetland Public Protection Committee (SPPC) moved all meetings and work to being online and this continues to be in place. .

The highest priority for all the services who are members of SPPC was the safety and wellbeing of children and young people and adults at risk or in need of care. NHS Shetland, Police Scotland and Shetland Islands Council Social Work Services quickly developed ways of responding to adult and child protection referrals. This was supported by regularly updated emergency child and adult protection procedures. Schools worked hard to support all children, young people and their families, but especially those with additional support needs, those children whose names were on the child protection register and their families who were struggling emotionally and financially.

Providing services to vulnerable adults whilst protecting them and the staff who care for them from covid has been immensely challenging for all services. Adult concern and protection referrals have continued to be made and responded to appropriately. Staff working in residential, community, supported living, day care, short break and respite services have continued to provide the highest quality of care in the most difficult of circumstances – including coping with the sad deaths of some residents in care settings. The provision of critical support to learning disabled and autistic adults and unpaid carers was also a priority. Supporting the wellbeing of staff and service users has been paramount.

In 2020/21 the **Shetland Public Protection Committee** focussed its activities on:

- Continuity of as many work stream as possible during the pandemic and support to staff continuing to work with children and adults at risk and to the Caring for People Emergency Plans

- Bringing the Shetland Domestic Abuse Partnership under the umbrella of the Shetland Public Protection Committee and improving the local resources available to address gender based violence.
- Focussing business plans on quality assurance of both adult and child protection practice
- Looking to continue the work started in 2019/20 on improving the participation of children, young people and adults in the work of the committee
- Continuing, through the work of active sub-committees, to work on specific projects. Digital safety remained a priority
- Availability of high quality adult and child protection training for all agencies organised and supported by Shetland Islands Council Workforce Development Team
- Sharing information about local and national practice in adult and child protection. Utilising the abilities of the independent chair in ensuring more regular and robust links with national meetings, and building on contact with colleagues in Orkney and Comhairle nan Eilean Siar
- For adult protection there has been a continued focus on preparation for an anticipated adult protection inspection by the Care Inspectorate in 2022
- For child protection there was a focus on Child Protection and Looked After Children Case File review with guidance from Care Inspectorate.
- Shetland Public Protection Committee has been well supported and meetings well attended by senior staff from all agencies and the third sector throughout the pandemic.
- The re-aligning of the SPPC Training Sub Committee to become an Interpartnership Training Sub Committee with an overview of training on a wider range of connected topics- domestic abuse and gender based violence, adult and child protection, alcohol and drug misuse, community justice.

Implications : *Identify any issues or aspects of the report that have implications under the following headings*

Service Users, Patients and Communities:	The Shetland Public Protection Committee Annual Report provides information about the activity undertaken by agencies to protect and support adults, children, families and young people.
Human Resources and Organisational Development:	Within existing resources of all agencies represented on Shetland Public Protection Committee.
Equality, Diversity and Human Rights:	Shetland Interagency Child Protection Procedures and Adult Protection Procedures contain clear guidance about equality, diversity and human rights.
Partnership Working	The work of the Shetland Public Protection Committee contributes to the Shetland Partnership Plan 2018 – 2028.
Legal:	Child Protection activity in Shetland sits under National Guidance for Child Protection (2014 and recently revised in 2021), Children’s (Scotland) Act 1995, Children’s Hearing

	(Scotland) Act 2011 and Children and Young People (Scotland) Act 2014. Adult Protection activity in Shetland sits under the Adult Support and Protection (Scotland) Act 2007.	
Finance:	There are no direct financial implications.	
Assets and Property:	There are no implications.	
Environmental:	There are no implications.	
Risk Management:	This report presents an assessment of the work undertaken to address one of the key community safety risks, namely keeping adults, children and young people safe from harm. There are no specific risks associated with reporting the Annual Report of the Shetland Public Protection Committee.	
Policy and Delegated Authority:	NHS Shetland has an overarching responsibility to support staff to protect adults, children and young people.	
Previously considered by:	Education and Families Committee Policy and Resources Committee Voluntary Action Shetland Integrated Joint Board	15 Nov 2021 22 Nov 2021 Dec 2021 9 Dec 2021

“Exempt / private” item	N/A
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For the Shetland Public Protection Committee Annual Report 200/21:-
<https://www.safershetland.com/assets/files/annual-report-2020-21.pdf>

If you have any problem accessing this document please copy and paste the URL into the browser.

Shetland Public Protection Committee Annual Report 2020/2021



Executive Summary for 2020/21

What Went Well?

- Continuity of front line Child and Adult Protection services supported by agencies working together effectively through the pandemic.
- Adapting to new ways of working using online meetings and adapting training.
- Completed and issued new Adult Protection Procedures.
- Included Shetland Domestic Abuse Partnership within the framework of Shetland Public Protection Committee and made addressing gender based violence a priority.
- Carrying on with the work of the sub committees as much as possible and responding to emerging issues eg increase in concern about internet safety and financial harm.
- Ability to fully participate in national forums, meetings and training events due to easy access online.

What did not go so well?

- Participation work with young people needs face to face contact and “zoom fatigue” affects all of us.
- Some projects which really needed engagement with professionals and service users could not go ahead. For example the introduction to Shetland of “I am Me” (a project to support adults with disabilities who face discrimination) involving service users could not go ahead.
- Networking with colleagues.
- Child and Adult Protection Training online is not as effective as face to face training.

What have we learnt?

- Services and staff are resilient, tenacious, well led and that there is a deep care for children, young people, families and adults at risk that mean staff will go more than the extra mile.
- We can work effectively – sometimes more effectively – using online meetings. Meetings were often more focussed and purposeful.
- We can work flexibly and still achieve our goals.
- We still need to network and connect and work face to face with children, young people, families and adults at risk of harm

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Introduction from SPPC Chair

I am delighted to introduce you to the Annual Report for 2020-21 of the Shetland Public Protection Committee (SPPC). In doing so, I am mindful that this has been a year like no other in living memory. The pandemic dominated every aspect of life in every corner of the world. And yet, life went on and we had continuing responsibilities to nurture and keep safe our children, provide support to adults who need it, and ensure that our services were attuned to the needs of the communities we serve.

The response from staff at all levels was truly exceptional. From the start of the pandemic, it was clear we were all in uncharted territory, with no rulebook or past experiences to rely upon – flu preparations were not going to get us through this crisis. A swift response was necessary as Shetland experienced an early outbreak and our schools were the first in Scotland to close. Policies and procedures in public protection were quickly re-written (and re-written again) to adapt to the changing circumstances. Whilst it took a bit of time to fully adjust to the initial lockdown, throughout, staff and services have flexed to be accessible, changed routines to fit new circumstances and pulled together in a way that was remarkable – and indeed continues to be so as we tentatively emerge into whatever the new normal will look like - nobody quite knows.

One of the key shifts in practice has been the rapid increase in the use of remote working. This meant more isolated working practices resulting in less personal contact with children, families and adults needing support. Despite the impressive continuity of contact through mainly remote means, people yearn for increased face-to-face contact. Online safety is an area of increased concern which has prompted national campaigns for both adults and children. The interest and response to these indicates that the concerns are throughout all ages and all community members, beyond only those deemed vulnerable. One of the silver linings in increased remote usage is the accessibility of Shetland staff to engage in national meetings and networks providing a stronger island presence in these fora. This extends to the meetings of the SPPC, all held remotely which has meant I haven't been on island during the period – here's hoping for some resumption of visiting in future.

I particularly want to draw attention to the excellent work of the sub-groups: Protection in the Community; Financial Harm; Digital Safety; and the Quality Assurance groups. These are the driving forces of the SPPC – thanks to all the chairs and partners in this work. A key development has been to bring the Domestic Abuse Partnership into the framework of the SPPC to imbed the work in a public protection framework with the aim of strengthening the responsiveness to this area of concern.

We have endured a lot of adverse circumstances and we cannot be sure about the long-term impacts on the physical and mental wellbeing of individuals. Yet, we have come through and my sense is that not only did our services and communities demonstrate resilience, the experience of overcoming the onslaught makes us better prepared for the very significant challenges ahead and gives me hope for the future.

Tam Baillie
Chair of Shetland Public Protection Committee

Response to Covid 19 Pandemic

Shetland Public Protection Committee faced the same challenges as every other organisation in Scotland of quickly adapting to provide continuity of service when Scotland entered lockdown in March 2020

Shetland Public Protection Committee (SPPC) moved all meetings to being online and this continues to be in place. The Lead Officer undertook additional duties as directed by the Chief Social Work Officer to support the interagency response to gender based violence and report weekly to the Caring For People Emergency Planning Team.

The strategic work of the sub committees continued where and when it could and certain work was prioritised – see infographic on page 10.

The highest priority for all the services who are members of SPPC was the safety and wellbeing of children and young people and adults at risk or in need of care. NHS Shetland, Police Scotland and Shetland Islands Council Social Work Services quickly developed ways of responding to adult and child protection referrals. This was supported by regularly updated emergency child and adult protection procedures. Schools worked hard to support all children, young people and their families, but especially those with additional support needs, those children whose names were on the child protection register and their families who were struggling emotionally and financially.

Providing services to vulnerable adults whilst protecting them and the staff who care for them from covid has been immensely challenging for all services. Adult concern and protection referrals have continued to be made and responded to appropriately. Staff working in residential, community, supported living, day care, short break and respite services have continued to provide the highest quality of care in the most difficult of circumstances – including coping with the sad deaths of some residents in care settings and provision of critical support to learning disabled and autistic adults and unpaid carers. Supporting the wellbeing of staff and service users has been paramount.

Shetland Domestic Abuse Partnership

With the agreement of all parties and support from Chief Officer Group Shetland Domestic Abuse Partnership has been realigned as a sub-committee of SPPC. The aim of this is to bring all the work in respect of gender based violence (which has links to child and adult protection) under the umbrella of SPPC whilst retaining and building on the considerable expertise of SDAP. SDAP has not had any dedicated business or Lead Officer support and the SPPC team is currently providing this through a service level agreement with Shetland Women's Aid paid for by utilising an underspend in the 2020/21 budget (due to savings on travel costs).

The Shetland Domestic Abuse and Sexual Violence Strategy 2018 to 2023 provides a framework for SDAP and is the basis of their business plan.

Additionally, a network agreement has been made with the Violence Against Women Partnerships in Na Eilean Siar and Orkney for the 3 islands to work together to promote better services and also a better understanding of and response to gender based violence in island communities. The Network submitted a successful bid to the National Delivering Equally Safe fund for 3 part time coordinator posts that will be sited in the respective Women's Aid organisations. These posts will support their respective partnerships as well as working together on common issues such as training, publicity and the problems of gender based violence in rural communities. It is hoped to recruit to these posts in October 2021 and for post holders to be in place from November 2021.

Quality Assurance of Child and Adult Protection

Child Protection

Quality Assurance of Child Protection Procedures have continued to be overseen by the Integrated Children's Services Quality Assurance Group. The following quality assurance work has been carried out:

- The Lead Officer reviewed Child Protection referrals made by schools between August 2019 and July 2020. This showed that the majority of referrals were appropriate and made within safe timescales. It also showed that telephone referrals to the duty social worker were not always followed up by a written referral and schools have been reminded of this. This review was a helpful snapshot of interagency practice and it is planned to repeat this work when 2020/21 referral data is collated.
- For some time there has been a gap in the quality assurance of Interagency Referral Discussions (IRD) (meeting of Police Scotland, NHS Shetland and Children's Social Work to discuss and plan future actions once a child protection referral has been received) and visually recorded interviews (interview of a child victim by police and social work). Utilising a spreadsheet developed by Police Scotland Hub staff in Inverness and a proforma to analyse IRDs planning has taken place to develop a system of annual quality assurance. This is planned to take place in September 2021 for the first time.
- With support and training from the Care Inspectorate 10 local file readers read NHS Shetland, Schools Service and Children's Social Work records of 50 children who were looked after or in need of protection. Detailed planning through March and April took place and the case review was completed in May 2021. Currently data is being analysed and will be reported in more detail at a later point, but what was very clear was that during the pandemic and lockdown services ensured that these children were provided with high quality and consistent support.

Adult Protection

The Adult Protection Quality Assurance subcommittee continued to meet quarterly lead by the Independent Chair of SPPC. The following work was undertaken:

- Preparation for inspection was a key element of the work undertaken by the subcommittee. A database has been established to collect and collate data against the Care Inspectorate Quality Indicators. Due to the pandemic, the Care Inspectorate programme of Adult Protection inspections has been delayed, but it is likely Shetland will be inspected at some point in 2022.
- A system of identifying vulnerable adults who were being exploited by others or who were victims of cuckooing (where an adults home is used as a base to store and sell drugs) was developed and added to the well established adult protection interagency screening group.
- Revised and updated Adult Protection Procedures were issued in September 2020.
- The APQA group has undertaken a greater role in analysing and reporting on ASP statistics for SPPC – this is further detailed on page 15.

Review of Adult Concern and Adult Protection Referrals

A review of Adult Protection referrals was undertaken by the Lead Officer and Executive Manager for Adult Social Work. This used a Care Inspectorate Adult Protection template to analyse social work records with a focus on decision making about the three point test and the quality of adult protection processes. Many strengths were identified in practical responses by all agencies to protect adults. However, there were still some gaps in being able to see a clear audit trail of responses when new referrals were received on already allocated cases. The findings are summarised in the following infographic and an action plan is in place to follow up the learning points identified.



Participation

Young People

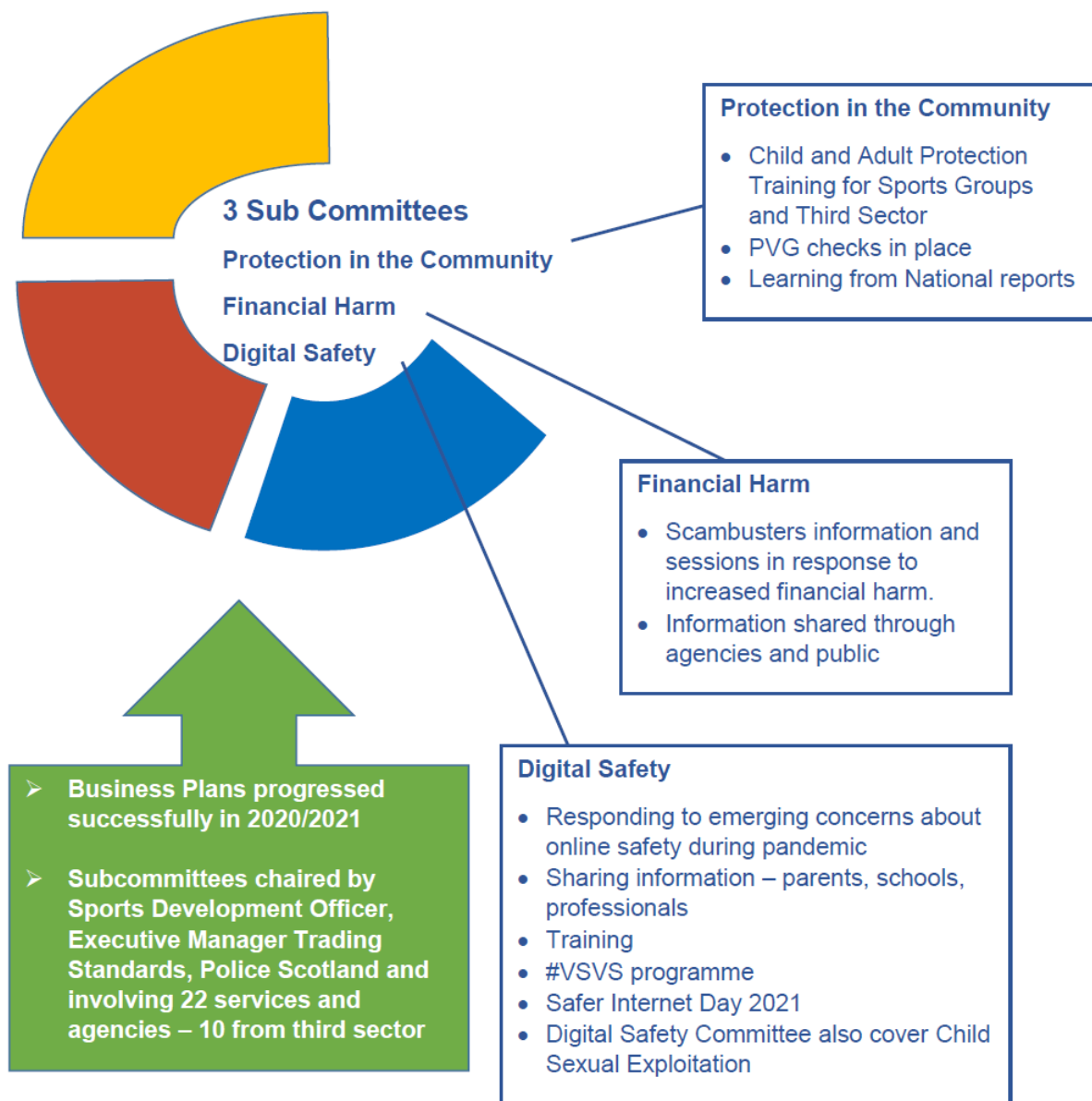
Young people, who contributed so vibrantly to the March 2020 SPPC Development Day, continued to meet and representatives from the group attended and fed back to the online SPPC meetings in May and September 2020. Colleagues in Who Cares Advocacy Service, SIC Youth Work Services and OPEN continued to support the Young People's Participation Group. By December 2020, it was clear that the group was no longer being well supported by young people due to a mixture of "zoom fatigue" and natural changes in the lives of the young people as they moved into work and training. The Chief Social Work Officer, Independent Chair and Lead Officer met to discuss ways forward and thought it would be better to delegate clear and meaningful tasks rather than promote a vaguer notion of participation in the work of SPPC. To this end meetings have been set in August and September 2021 to reinvigorate this work and to build on what was achieved in 2019/20. It is hoped that restrictions will have eased to allow these meetings to be face to face.

Adults

As acknowledged in the 2019/20 annual report, this was proving to be a difficult area of work to develop. The temporary closing of some adult care services and various groups due to the pandemic added to these problems. The Shetland Partnership Plan has participation at its heart and so discussions have taken place with SIC Community Work and Voluntary Action Shetland to see if there is any way in which a collective approach may assist.

In the meantime the "I am me Project" will go ahead a fully participative piece of work involving adults with learning disabilities and SPPC staff will start up the morning coffee and afternoon tea events with service users as soon as practicable.

Work of the Sub Committees



Publicity

Publicity and awareness raising of both adult and child protection is a key activity for the SPPC. Due to the Covid 19 pandemic some of our activity has been reduced in the year 2020/21:-

- Level 1 Child and Adult Protection e learning “Its Everyone’s Job” was made available on Safershetland.com allowing Police Scotland and Third Sector colleagues access to this training and a newsletter was issued. 309 people have accessed this training online
- Our banner stand did not go out this year due to most public buildings being shut as a result of the pandemic
- Virtual internet safety events were held with AHS to 150 pupils and Sandwick to 30 pupils
- Scambusters Bulletins continued to be issued throughout 2020/21. This was felt to be very important due to an identified increase in scams during the pandemic
- A local bank contacted the Financial Harm Subcommittee when they became aware of a number of customers in Whalsay being targeted by scammers. A Scambusters training session was offered through the Whalsay Community Council and additional information provided.
- Adult Support and Protection day was marked with a range of publicity including a week long of spot adverts on SIBC and other local media
- Press releases were also sent out covering Safer Internet Day, Adult Support and Protection Day and a CPC Scotland Campaign.

Website Activity

The www.safershetland website continues to be well used and this is particularly true of the child protection section of the website. The “Keeping Adults and Children Safe” Level 1 E learning has increased the traffic to the website with 309 sessions linking into the e learning between August 2020 and March 2021.

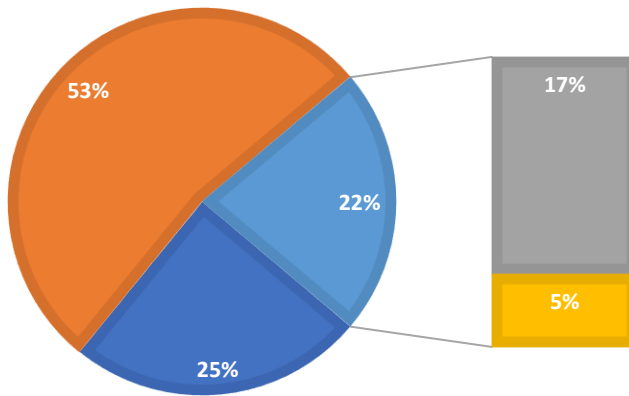
Aug 2020 - Mar 2021

Online Level 1 AP and CP "Its Everyone's Job"

	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	
Sessions	10	46	28	89	26	26	24	60	

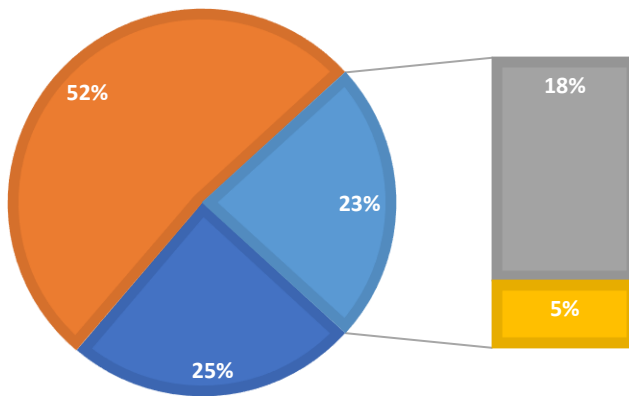
ALL SESSIONS

■ Adult Protection ■ Child Protection ■ Domestic Abuse ■ Comm Justice



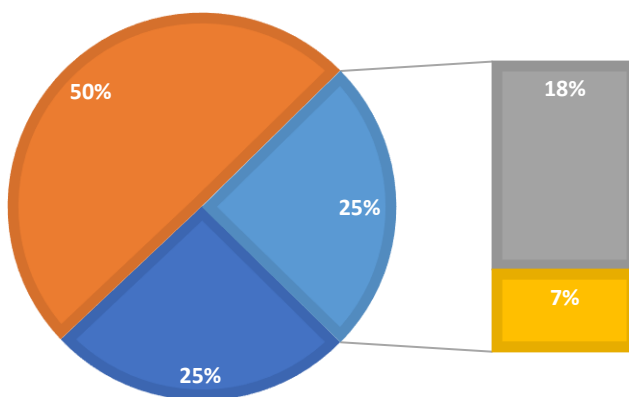
USERS

■ Adult Protection ■ Child Protection ■ Domestic Abuse ■ Comm Justice



PAGE VIEWS

■ Adult Protection ■ Child Protection ■ Domestic Abuse ■ Comm Justice



Training

Continuing to deliver high quality training during the pandemic when risk assessments did not allow for face to face meetings has proved to be challenging. Adult and Child Protection training can cause anxiety and does not always lend itself to being completely online. The basic Keep Adults and Children Safe E Learning was added to the www.safershetland.com website and this has shown real benefit especially for the third sector organisations (Shetland Arts was recently commended by Scottish Arts Council for ensuring that freelance staff completed the basic e learning). Level 2 Child and Adult Protection courses were adapted to Webex sessions. The team of staff who usually assist with Level 2 child and adult protection training were not able to deliver training and so the SIC Workforce Development Trainers have delivered all the training. Their support has been invaluable in keeping training available for staff. Once restrictions were eased in November 2020 Level 3 Child Protection training took place as one day online and one day face to face training in a room large enough to ensure social distancing.

The training sub committee of SPPC has been replaced with a newly constituted Inter-Partnership Training Group which will attempt to streamline the training of all staff from all agencies in respect of domestic abuse and gender based violence, alcohol and drug misuse, community justice and adult and child protection. The new group aims to use the framework for training that has been in use for Adult and Child Protection for some years.

Analysis of Child Protection and Adult Protection Statistics

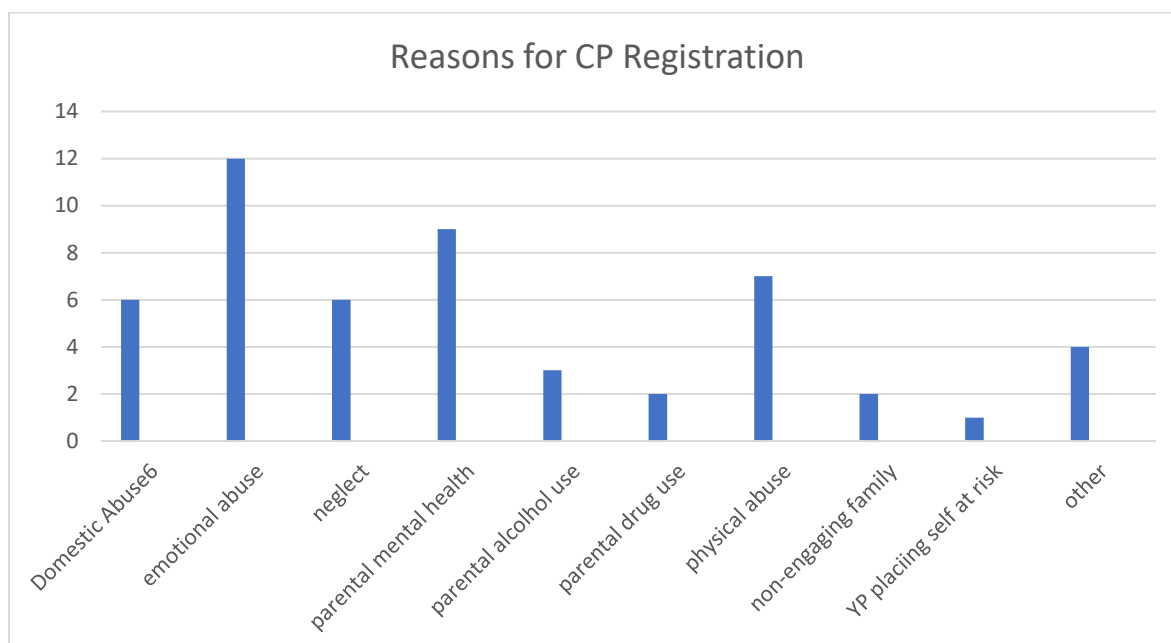
Weekly Covid Data

From March 2020 to the current date Scottish Government required Chief Officers to report on adult and child protection referrals and visits to children whose names were on the child protection register or who were looked after. This data has not been made publically available, but what has been noted by Chief Officers is that in Shetland as robust and normal a service as possible has been provided with local data being consistently above the national average for contact with children and families and adults at risk

Child Protection Data

The National Child Protection Dataset for 1/8/20 to 31/7/21 has been completed and analysed at SPPC and Chief Officers. The Improvement Reviewing Officer who chairs case conferences has also provided additional data. Small numbers mean it is not possible to publish the full data set, but the following key points are noted

- 19 children names were added to the Child Protection Register in 2020/21. This number has not changed significantly from previous years - which indicates that services were able to work as normally as possible during the pandemic and lockdown and numbers have broadly returned to pre pandemic levels.
- 38 initial and review conferences were held and the majority of them were done virtually. Parents attended all case conferences, but no young people attended although their views were represented. Conferences were well attended by all agencies.
- In common with national statistics, most children whose names were placed on the child protection register were under 10 years old (this includes pre-birth conferences).
- The reasons for registration are noted below - more than one reason can be recorded for each child. Emotional abuse and the impact of parental mental health issues on children were the most frequently recorded reasons. It is not possible to attribute this solely to the pressures of the pandemic, but it is likely this was a contributory factor
- Interagency working in child protection cases continues to be very positive - clear evidence of this emerged during the record reading exercise. Interagency Referral Discussions, Video Recorded Interviews and single agency investigation were all used quickly and appropriately to safeguard children and young people and plan next steps to reduce risk and meet need.



Adult Protection Data

Type of Harm	2020/2021	2019/2020	
Physical Abuse	18	24	Physical Abuse
Financial Abuse	24	32	Financial Abuse
Neglect	2	4	Neglect
Self Neglect	18	8	Self Neglect
Sexual Abuse	5	11	Sexual Abuse
Self-harm	98	43	Self-harm
Psychological / Emotional Abuse	46	53	Psychological / Emotional Abuse
Substance Misuse	17	14	Substance Misuse
Discrimination	0	0	Discrimination
Not known	13	26	Not known
Other	26	10	Other
	267	225	Some cases may be referred for more than 1 cause

The Adult Protection Quality Assurance sub committee has been analysing quarterly statistics and facilitating further discussion at SPPC meetings. The following has been noted:

- The 2019/20 annual report commented on a significant rise in adult concern forms submitted to social work by Police Scotland. A helpful and positive meeting with Police Scotland in January 2021 discussed the changes in the way that adult concern forms were submitted. By the time this meeting took place it was clear that the number of adult concern forms received in 20/21 had also started to show an increase. However duty social work manager were confirming that most referrals were relevant and that this marked a general increase in concerns for vulnerable adults.

- Numbers of adult concern referrals that meet the three point test do not vary greatly – 19 in 2019/20 and 16 in 2020/21.
- Significant resources from Shetland Islands Council, NHS Shetland and the third sector are offered to adults in need of support who do not meet the three point test.
- What is notable in 2020/21 is the number of referrals received related to self-harm, and emotional and psychological distress- 98 and 46 respectively. Following discussion at the quality assurance subcommittee it was assessed that this is related to the stresses concerned to adults during the pandemic and is indicative of the increased need being experienced by mental health services.
- Adult Protection Case Conferences have been called when appropriate – as numbers are very low it is inappropriate to give precise details of cases in a public report. They continue to be well chaired, include adults at risk or harm and their carers and are followed up by regular monthly core groups.

Conclusion

In 2020/21 the absolute focus for SPPC and its member organisations has been to ensure a continuity of service in extraordinary times. The physical and mental wellbeing and safety of children, young people, families, adults in need and adults at risk has never been a greater priority. Good leadership and support to staff working in extraordinary times was also a high priority.

In 2021/22 SPPC needs to focus its energies on:-

- Reflecting on the collective experience of living and working through a pandemic and taking forward positive learning
- Ensuring progress for SDAP and business plans to address gender based violence in Shetland
- Preparing for an Adult Protection Inspection in 2022.
- Continuing to improving child protection practice through self-evaluation by completing the analysis of data from the record reading exercise and carrying through a follow up action plan
- Continuing with key projects through the work of the sub-committees and ensuring any work missed or delayed due to covid-19 is re-established.
- Rebuilding the Young Peoples Participation Group .To seek to involve adult in the work of SPPC
- Updating Shetland Interagency Child Protection Procedures in the light of the 2021 National Guidance for Child Protection
- Strengthening training and to return to face-to-face training when it is safe to do so.

Appendix 1 – Adult Support and Protection Data

Shetland Adult and Protection Committee ADULT SUPPORT AND PROTECTION STATISTICS Referrals, case conferences and categories of abuse registered

Reporting Period Financial Year 1st April 2020 - 31 March 2021

Number of Referrals	Number of repeat referrals
267	102 repeat referrals involving 42 adults
Adult Concern Referrals	
251	
ASP Referrals (3pt test)	Source of referral meeting 3 point test
16	Police, Housing, Health - Primary, Family and Social Work
Source of Referral	Referring Agency
158	Police
11	SIC Housing
15	Health - Primary
<5	Health - Secondary
5	Health - Acute
<5	Health
<5	NHS 24/GP
6	Scottish Ambulance Service
7	Scottish Fire and Rescue Service
28	SIC Social Work Colleague
7	Carer
<5	Member of Public
6	Local Authority Care Home
<5	Other Care Home
11	Family Member
<5	Self-Referral
Number of referrals that <u>did not</u> meet 3pt test	251

Number of cases of harm	Type of Harm caused (some cases may be referred for more than 1 cause)
18	Physical Abuse
24	Financial Abuse
<5	Neglect
18	Self Neglect
5	Sexual Abuse
98	Self-harm
46	Psychological / Emotional Abuse
17	Substance Misuse
13	Not known
26	Other
Number of police/social work investigations	Number of adults involved
Police - <5	<5
Social Work - <5	<5
Number of joint police/social work investigations	0
Number of adult protection case conferences	Number of adults involved
0	0
Number of protection plans established	Number of adults involved
0	0
Total number of adults subject to protection plan	<5
Any Legal Orders	<5
Assessment Order	0
Removal Order	0
Banning Order	<5*
Welfare Guardianship Order	<5
Any Legal Orders as at 31st March 2021	<5

Note - Temporary Banning Order, then a Banning Order

Referrals that met the 3 point test

16 referrals met the 3 point test and were supported as follows:-

1. SW, SMRS and CPN x3
2. SW, Residential Care Home and GP
3. SW, Supported Living and Outreach Service
4. NFA
5. SW and CPN
6. SW & MHO, Annsbrae and CMHT
7. OT, GP, Dementia Services, SSW/MHO
8. SW
9. SW/MHO, CMHT, CPN, Care Programme Approach
10. CJSW and SW Adult Services
11. Temporary Banning Order
12. Banning Order and Protection Plan
13. S@H, OT and Family Support
14. CMHT, Housing and SW

Of the 16 referrals >5 led to formal ASP investigations and the remaining cases were not investigated but the above safeguarding measures were put in place

Of the 251 referrals that did not meet the 3 point test, 17 were referred to Social Work, 13 to SMRS, 8 referred to CMHT and SMRS, 3 were referred to an NHS service regarding health, 11 to CPN, 17 to CHMT, 8 to CMHT & SW, 40 were no further action and other services included TCAC, Community Care Services, Family Care Team, Women's Aid, Annsbrae Services, Housing and Environmental Health, Red Cross, Mind Your Head, Mental Health Legislation and Hospital, Psychiatrist services, GPs, Community Nursing and Support Workers, Direct Payments, Dementia Service, Rape Crisis, Addiction Hub, McMillan Nursing Team, Breathing Space, Police, MARAC.

Information accurate as at 23/04/2021

Glossary

LDN	Learning Disability Nurse
SSCW	Senior Social Care Worker
SW	Social Work
TCAC	Throughcare and After Care
C&FT	Children and Families Team
CMHT	Community Mental Health Team
RCH	Royal Cornhill Hospital
CJSW	Criminal Justice Social Work
MARAC	Multi Agency Risk Assessment Conference
CPN	Community Psychiatric Nurse
CADSS	Community Alcohol and Drugs Services Shetland
NFA	No Further Action
DSW	Duty Social Work
C@H / S@H	Care At Home / Support At Home
SMS	Substance Misuse Service
CJ	Criminal Justice
SMSW	Substance Misuse Social Worker
MSS	Montfield Support Services
RVS	Royal Voluntary Service
SCAS	Shetland Care Attendance Scheme

Appendix 2 –Adult and Child Protection Training Statistics

ADULT AND CHILD PROTECTION TRAINING

Training undertaken by agency and levels

Reporting Period 1 April 2020 - 31st March 2021

No. of people trained	Number of training sessions held
152	19 Sessions
Number of people by agency	Agency Trained
126	Shetland Islands Council
15	Voluntary Sector
4	NHS Shetland
1	Police
4	Shetland Recreational Trust
2	Private Sector
Adult Support and Protection Level 2	31
Child Protection Level 2	71
Child Protection Level 3 – Blended Learning	24
E-Learning Child Protection Refresher for Level 3	72
Child Sexual Exploitation Training	28
E-learning SIC – Child and Adult Protection - It's Everyone's Job	303
E-Learning NHS – Child and Adult Protection – It's Everyone's Job	463

Evaluations are done electronically through the VOR system. Workforce Development do not summarise for every course and instead do exemption reporting for any negative or worrying feedback. It is confirmed that all feedback received for this period was positive and the courses deemed beneficial.

Appendix 3 – Safer Internet Day Infographic



The Digital Safety Committee tried hard to support Safer Internet Day 2021 despite restrictions put in place due to the Covid 19 pandemic. Schools were closed at this time and therefore no face to face interactions could be arranged. However everyone worked hard to spread the word for this years theme of exploring reliability in the online world.:

A press release went out on Monday 8 February 2021.

Shetland Times published an article online - <https://www.shetlandtimes.co.uk/2021/02/09/truth-is-out-there-urge-safer-internet-day-organisers>

SIBC Radio picked up the news story and this was broadcast throughout the day on 9 February.

An SPPC Newsletter was circulated and focused on reliability of online information. Sent to colleagues in NHS, Police, Shetland Islands Council including schools and parents/carers.



Peer Educators Project posted messages relevant to the theme on their Facebook, and Instagram accounts throughout the week.



The Shetland Library posted and tweeted throughout the week on their Facebook page and Twitter accounts.

These messages were shared on www.safershetland.com



A snapshot of what was shared from Shetland Library:

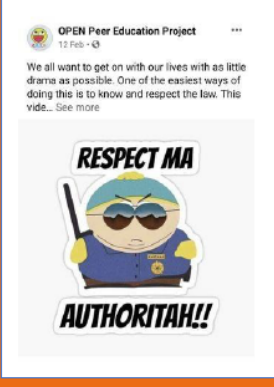
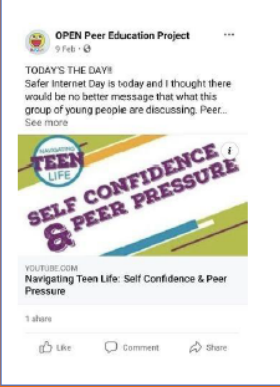


Tweets reached 31,312 people

Facebook posts reached 13,661 people That's 2853 more people than last year!

1922 clicks and reactions from facebook, twitter and views on Youtube

A snapshot of what was shared from OPEN:



Instagram reached 109 people

Facebook reached 310 people

