
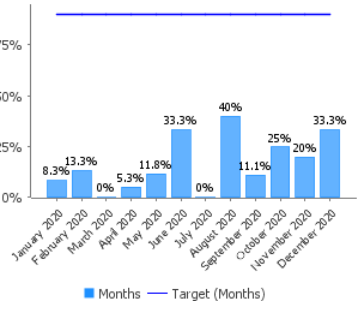

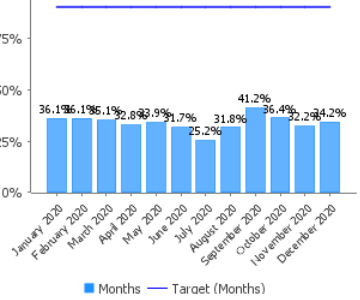


NHS Shetland Performance Report - Monthly Indicators

Generated on: 21 April 2021


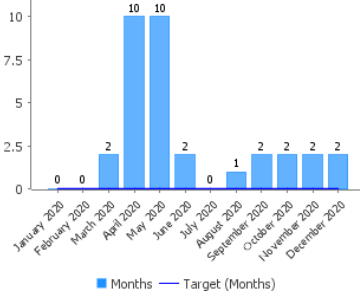

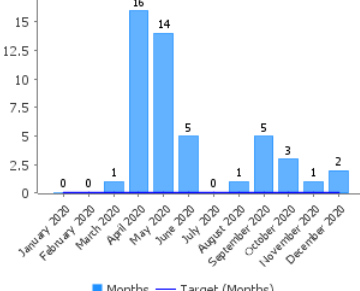

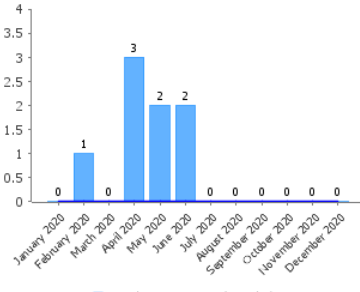



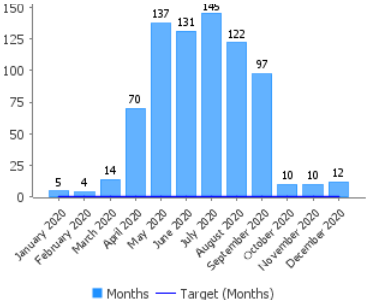

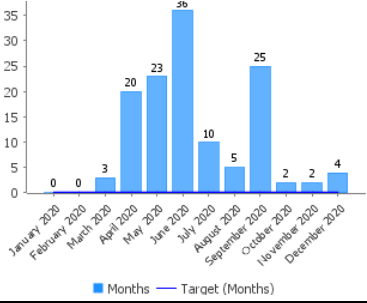

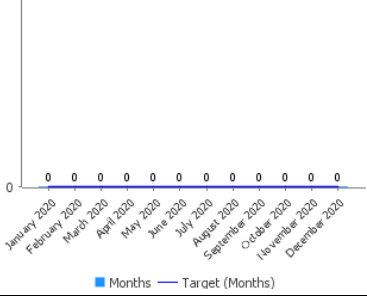
Indicator	Years		Quarters				Months			Target		Graphs	Note																																							
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	October 2020	November 2020	December 2020	December 2020																																										
	Value	Value	Value	Value	Value	Value	Value	Value	Value	Target	Status																																									
CH-DD-01 Delayed Discharges - total number of people waiting to be discharged from hospital into a more appropriate care setting, once treatment is complete, excluding complex needs codes.	1	3	1	0	3	2	2	1	2	0	✔	<table border="1"> <caption>CH-DD-01 Monthly Data</caption> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>January 2020</td><td>2</td><td>0</td></tr> <tr><td>February 2020</td><td>3</td><td>0</td></tr> <tr><td>March 2020</td><td>1</td><td>0</td></tr> <tr><td>April 2020</td><td>0</td><td>0</td></tr> <tr><td>May 2020</td><td>1</td><td>0</td></tr> <tr><td>June 2020</td><td>0</td><td>0</td></tr> <tr><td>July 2020</td><td>1</td><td>0</td></tr> <tr><td>August 2020</td><td>2</td><td>0</td></tr> <tr><td>September 2020</td><td>3</td><td>0</td></tr> <tr><td>October 2020</td><td>2</td><td>0</td></tr> <tr><td>November 2020</td><td>1</td><td>0</td></tr> <tr><td>December 2020</td><td>2</td><td>0</td></tr> </tbody> </table>	Month	Months	Target (Months)	January 2020	2	0	February 2020	3	0	March 2020	1	0	April 2020	0	0	May 2020	1	0	June 2020	0	0	July 2020	1	0	August 2020	2	0	September 2020	3	0	October 2020	2	0	November 2020	1	0	December 2020	2	0	
Month	Months	Target (Months)																																																		
January 2020	2	0																																																		
February 2020	3	0																																																		
March 2020	1	0																																																		
April 2020	0	0																																																		
May 2020	1	0																																																		
June 2020	0	0																																																		
July 2020	1	0																																																		
August 2020	2	0																																																		
September 2020	3	0																																																		
October 2020	2	0																																																		
November 2020	1	0																																																		
December 2020	2	0																																																		
CH-DD-02 Delayed Discharges - number of people waiting more than 14 days to be discharged from hospital into a more appropriate care setting, once treatment is complete, excluding complex needs codes.	1	0	1	0	0	0	0	0	0	0	✔	<table border="1"> <caption>CH-DD-02 Monthly Data</caption> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>January 2020</td><td>1</td><td>0</td></tr> <tr><td>February 2020</td><td>2</td><td>0</td></tr> <tr><td>March 2020</td><td>1</td><td>0</td></tr> <tr><td>April 2020</td><td>0</td><td>0</td></tr> <tr><td>May 2020</td><td>1</td><td>0</td></tr> <tr><td>June 2020</td><td>0</td><td>0</td></tr> <tr><td>July 2020</td><td>0</td><td>0</td></tr> <tr><td>August 2020</td><td>0</td><td>0</td></tr> <tr><td>September 2020</td><td>0</td><td>0</td></tr> <tr><td>October 2020</td><td>0</td><td>0</td></tr> <tr><td>November 2020</td><td>0</td><td>0</td></tr> <tr><td>December 2020</td><td>0</td><td>0</td></tr> </tbody> </table>	Month	Months	Target (Months)	January 2020	1	0	February 2020	2	0	March 2020	1	0	April 2020	0	0	May 2020	1	0	June 2020	0	0	July 2020	0	0	August 2020	0	0	September 2020	0	0	October 2020	0	0	November 2020	0	0	December 2020	0	0	
Month	Months	Target (Months)																																																		
January 2020	1	0																																																		
February 2020	2	0																																																		
March 2020	1	0																																																		
April 2020	0	0																																																		
May 2020	1	0																																																		
June 2020	0	0																																																		
July 2020	0	0																																																		
August 2020	0	0																																																		
September 2020	0	0																																																		
October 2020	0	0																																																		
November 2020	0	0																																																		
December 2020	0	0																																																		


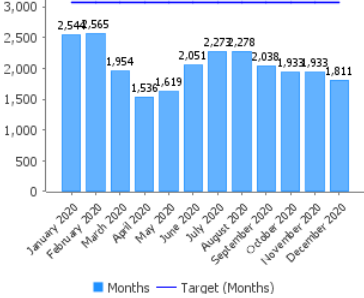

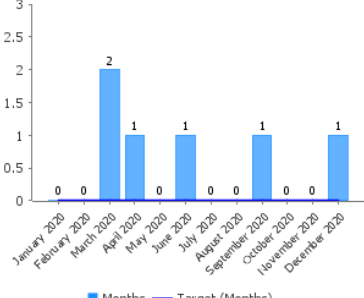

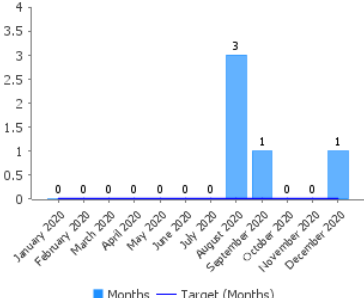
Indicator	Years		Quarters				Months			Target		Graphs	Note
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	October 2020	November 2020	December 2020	December 2020			
	Value	Value	Value	Value	Value	Value	Value	Value	Value	Target	Status		
CH-MH-01 18 weeks referral to treatment for Psychological Therapies (percentage of completed waits less than 18 weeks)	29%	19.8%	8.3%	10.3%	17.6%	23.8%	25%	20%	33.3%	90%		 <p> A bar chart showing monthly percentages for CH-MH-01. The y-axis ranges from 0% to 75%. The x-axis lists months from January 2020 to December 2020. A blue horizontal line at 90% represents the target. The bars represent the following percentages: Jan (8.3%), Feb (13.3%), Mar (0%), Apr (5.3%), May (11.8%), Jun (33.3%), Jul (0%), Aug (40%), Sep (11.1%), Oct (25%), Nov (20%), Dec (33.3%). </p>	A newly appointed Clinical Consultant Psychologist is started in October. A Psychological Therapies Recovery plan has been submitted and approved by the NHS Health Board that sets out different ways of working that will enable the long waits to be addressed over the coming 6 months. Additional resources are currently being sought via the mobilisation plan. Silver Cloud is now up and running and IESO will go live at the beginning of November.
CH-MH-02 18 weeks referral to treatment for Psychological Therapies (percentage of ongoing waits less than 18 weeks)	35.1%	40.6%	35.1%	31.7%	41.2%	34.2%	36.4%	32.2%	34.2%	90%		 <p> A bar chart showing monthly percentages for CH-MH-02. The y-axis ranges from 0% to 75%. The x-axis lists months from January 2020 to December 2020. A blue horizontal line at 90% represents the target. The bars represent the following percentages: Jan (36.1%), Feb (36.1%), Mar (35.1%), Apr (33.9%), May (31.7%), Jun (25.2%), Jul (31.8%), Aug (41.2%), Sep (36.4%), Oct (32.2%), Nov (32.2%), Dec (42%). </p>	As above.


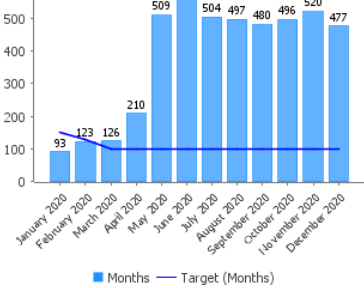

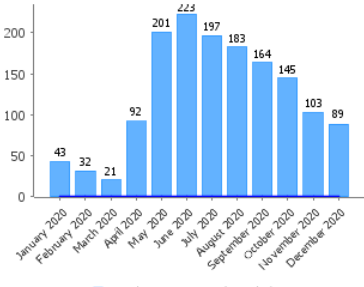

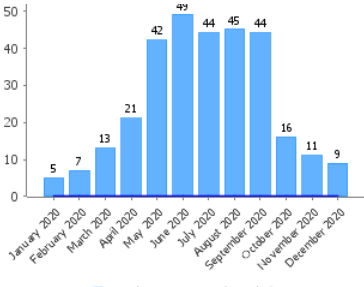
Indicator	Years		Quarters				Months			Target		Graphs	Note																										
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	October 2020	November 2020	December 2020	December 2020																													
	Value	Value	Value	Value	Value	Value	Value	Value	Value	Target	Status																												
HR-HI-01 NHS Boards to Achieve a Sickness Absence Rate of 4%	4.52%	3.03%	4.52%	3.04%	2.1%	2.43%	2.09%	2.3%	2.43%	4%	✔	<table border="1"> <caption>Monthly Sickness Absence Rates 2020</caption> <thead> <tr><th>Month</th><th>Rate (%)</th></tr> </thead> <tbody> <tr><td>January 2020</td><td>4.32%</td></tr> <tr><td>February 2020</td><td>3.8%</td></tr> <tr><td>March 2020</td><td>4.52%</td></tr> <tr><td>April 2020</td><td>5.4%</td></tr> <tr><td>May 2020</td><td>3.72%</td></tr> <tr><td>June 2020</td><td>3.04%</td></tr> <tr><td>July 2020</td><td>2.46%</td></tr> <tr><td>August 2020</td><td>2.07%</td></tr> <tr><td>September 2020</td><td>1.9%</td></tr> <tr><td>October 2020</td><td>2.09%</td></tr> <tr><td>November 2020</td><td>2.3%</td></tr> <tr><td>December 2020</td><td>2.43%</td></tr> </tbody> </table>	Month	Rate (%)	January 2020	4.32%	February 2020	3.8%	March 2020	4.52%	April 2020	5.4%	May 2020	3.72%	June 2020	3.04%	July 2020	2.46%	August 2020	2.07%	September 2020	1.9%	October 2020	2.09%	November 2020	2.3%	December 2020	2.43%	
Month	Rate (%)																																						
January 2020	4.32%																																						
February 2020	3.8%																																						
March 2020	4.52%																																						
April 2020	5.4%																																						
May 2020	3.72%																																						
June 2020	3.04%																																						
July 2020	2.46%																																						
August 2020	2.07%																																						
September 2020	1.9%																																						
October 2020	2.09%																																						
November 2020	2.3%																																						
December 2020	2.43%																																						
HR-IT-01 The percentage of freedom of information requests due a response in the month which received a response within 20 working days	92.2%	85.6%	90.2%	68.9%	87.8%	89.2%	88.5%	84.5%	97.2%	90%	✔	<table border="1"> <caption>Monthly Freedom of Information Response Rates 2020</caption> <thead> <tr><th>Month</th><th>Percentage (%)</th></tr> </thead> <tbody> <tr><td>January 2020</td><td>75%</td></tr> <tr><td>February 2020</td><td>94.1%</td></tr> <tr><td>March 2020</td><td>89.7%</td></tr> <tr><td>April 2020</td><td>80.8%</td></tr> <tr><td>May 2020</td><td>40%</td></tr> <tr><td>June 2020</td><td>57.1%</td></tr> <tr><td>July 2020</td><td>95.1%</td></tr> <tr><td>August 2020</td><td>78.1%</td></tr> <tr><td>September 2020</td><td>94.8%</td></tr> <tr><td>October 2020</td><td>88.5%</td></tr> <tr><td>November 2020</td><td>84.5%</td></tr> <tr><td>December 2020</td><td>97.2%</td></tr> </tbody> </table>	Month	Percentage (%)	January 2020	75%	February 2020	94.1%	March 2020	89.7%	April 2020	80.8%	May 2020	40%	June 2020	57.1%	July 2020	95.1%	August 2020	78.1%	September 2020	94.8%	October 2020	88.5%	November 2020	84.5%	December 2020	97.2%	
Month	Percentage (%)																																						
January 2020	75%																																						
February 2020	94.1%																																						
March 2020	89.7%																																						
April 2020	80.8%																																						
May 2020	40%																																						
June 2020	57.1%																																						
July 2020	95.1%																																						
August 2020	78.1%																																						
September 2020	94.8%																																						
October 2020	88.5%																																						
November 2020	84.5%																																						
December 2020	97.2%																																						
MD-EC-01 Emergency bed days rates for people aged 75+	4,309	3,578	990	898	914	834	271	291	272	500	✔	<table border="1"> <caption>Monthly Emergency Bed Days Rates 2020</caption> <thead> <tr><th>Month</th><th>Rate</th></tr> </thead> <tbody> <tr><td>January 2020</td><td>445</td></tr> <tr><td>February 2020</td><td>316</td></tr> <tr><td>March 2020</td><td>199</td></tr> <tr><td>April 2020</td><td>227</td></tr> <tr><td>May 2020</td><td>341</td></tr> <tr><td>June 2020</td><td>330</td></tr> <tr><td>July 2020</td><td>337</td></tr> <tr><td>August 2020</td><td>222</td></tr> <tr><td>September 2020</td><td>355</td></tr> <tr><td>October 2020</td><td>271</td></tr> <tr><td>November 2020</td><td>291</td></tr> <tr><td>December 2020</td><td>272</td></tr> </tbody> </table>	Month	Rate	January 2020	445	February 2020	316	March 2020	199	April 2020	227	May 2020	341	June 2020	330	July 2020	337	August 2020	222	September 2020	355	October 2020	271	November 2020	291	December 2020	272	
Month	Rate																																						
January 2020	445																																						
February 2020	316																																						
March 2020	199																																						
April 2020	227																																						
May 2020	341																																						
June 2020	330																																						
July 2020	337																																						
August 2020	222																																						
September 2020	355																																						
October 2020	271																																						
November 2020	291																																						
December 2020	272																																						


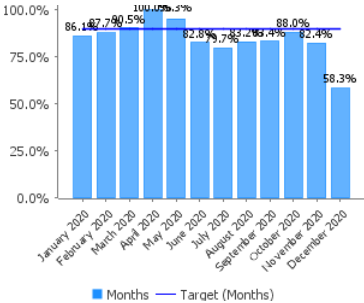

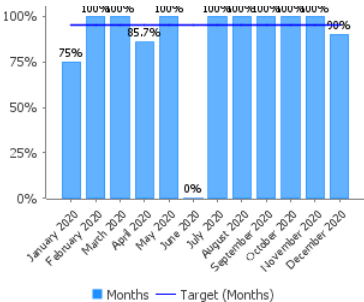

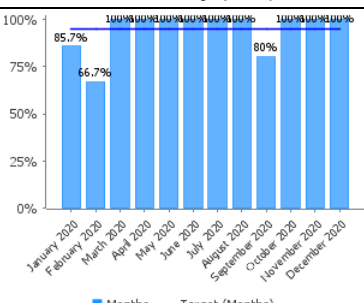
Indicator	Years		Quarters				Months			Target		Graphs	Note																										
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	October 2020	November 2020	December 2020	December 2020																													
	Value	Value	Value	Value	Value	Value	Value	Value	Value	Target	Status																												
MD-MH-01 People with a diagnosis of dementia on the dementia register	216	209	216	212	213	214	212	212	214	184	✔	<table border="1"> <caption>MD-MH-01 Monthly Values</caption> <thead> <tr><th>Month</th><th>Value</th></tr> </thead> <tbody> <tr><td>Jan 2020</td><td>216</td></tr> <tr><td>Feb 2020</td><td>217</td></tr> <tr><td>Mar 2020</td><td>216</td></tr> <tr><td>Apr 2020</td><td>211</td></tr> <tr><td>May 2020</td><td>211</td></tr> <tr><td>Jun 2020</td><td>212</td></tr> <tr><td>Jul 2020</td><td>211</td></tr> <tr><td>Aug 2020</td><td>211</td></tr> <tr><td>Sep 2020</td><td>215</td></tr> <tr><td>Oct 2020</td><td>212</td></tr> <tr><td>Nov 2020</td><td>212</td></tr> <tr><td>Dec 2020</td><td>214</td></tr> </tbody> </table>	Month	Value	Jan 2020	216	Feb 2020	217	Mar 2020	216	Apr 2020	211	May 2020	211	Jun 2020	212	Jul 2020	211	Aug 2020	211	Sep 2020	215	Oct 2020	212	Nov 2020	212	Dec 2020	214	
Month	Value																																						
Jan 2020	216																																						
Feb 2020	217																																						
Mar 2020	216																																						
Apr 2020	211																																						
May 2020	211																																						
Jun 2020	212																																						
Jul 2020	211																																						
Aug 2020	211																																						
Sep 2020	215																																						
Oct 2020	212																																						
Nov 2020	212																																						
Dec 2020	214																																						
NA-CF-01 18 weeks referral to treatment for specialist Child and Adolescent Mental Health Services (percentage of completed waits less than 18 weeks)	94.52%	64.41%	88.89%	38.1%	70.59%	93.75%	100%	83.33%	100%	90%	✔	<table border="1"> <caption>NA-CF-01 Monthly Percentages</caption> <thead> <tr><th>Month</th><th>Percentage</th></tr> </thead> <tbody> <tr><td>Jan 2020</td><td>100%</td></tr> <tr><td>Feb 2020</td><td>80%</td></tr> <tr><td>Mar 2020</td><td>100%</td></tr> <tr><td>Apr 2020</td><td>57.14%</td></tr> <tr><td>May 2020</td><td>40%</td></tr> <tr><td>Jun 2020</td><td>22.22%</td></tr> <tr><td>Jul 2020</td><td>50%</td></tr> <tr><td>Aug 2020</td><td>50%</td></tr> <tr><td>Sep 2020</td><td>100%</td></tr> <tr><td>Oct 2020</td><td>100%</td></tr> <tr><td>Nov 2020</td><td>83.33%</td></tr> <tr><td>Dec 2020</td><td>100%</td></tr> </tbody> </table>	Month	Percentage	Jan 2020	100%	Feb 2020	80%	Mar 2020	100%	Apr 2020	57.14%	May 2020	40%	Jun 2020	22.22%	Jul 2020	50%	Aug 2020	50%	Sep 2020	100%	Oct 2020	100%	Nov 2020	83.33%	Dec 2020	100%	
Month	Percentage																																						
Jan 2020	100%																																						
Feb 2020	80%																																						
Mar 2020	100%																																						
Apr 2020	57.14%																																						
May 2020	40%																																						
Jun 2020	22.22%																																						
Jul 2020	50%																																						
Aug 2020	50%																																						
Sep 2020	100%																																						
Oct 2020	100%																																						
Nov 2020	83.33%																																						
Dec 2020	100%																																						
NA-DI-01 Number of cases where the Upper GI endoscopy ongoing waiting time was greater than 6 weeks	0	3	0	7	7	4	4	3	4	0	✘	<table border="1"> <caption>NA-DI-01 Monthly Counts</caption> <thead> <tr><th>Month</th><th>Count</th></tr> </thead> <tbody> <tr><td>Jan 2020</td><td>0</td></tr> <tr><td>Feb 2020</td><td>0</td></tr> <tr><td>Mar 2020</td><td>0</td></tr> <tr><td>Apr 2020</td><td>9</td></tr> <tr><td>May 2020</td><td>14</td></tr> <tr><td>Jun 2020</td><td>7</td></tr> <tr><td>Jul 2020</td><td>2</td></tr> <tr><td>Aug 2020</td><td>3</td></tr> <tr><td>Sep 2020</td><td>7</td></tr> <tr><td>Oct 2020</td><td>4</td></tr> <tr><td>Nov 2020</td><td>3</td></tr> <tr><td>Dec 2020</td><td>4</td></tr> </tbody> </table>	Month	Count	Jan 2020	0	Feb 2020	0	Mar 2020	0	Apr 2020	9	May 2020	14	Jun 2020	7	Jul 2020	2	Aug 2020	3	Sep 2020	7	Oct 2020	4	Nov 2020	3	Dec 2020	4	
Month	Count																																						
Jan 2020	0																																						
Feb 2020	0																																						
Mar 2020	0																																						
Apr 2020	9																																						
May 2020	14																																						
Jun 2020	7																																						
Jul 2020	2																																						
Aug 2020	3																																						
Sep 2020	7																																						
Oct 2020	4																																						
Nov 2020	3																																						
Dec 2020	4																																						

Indicator	Years		Quarters				Months			Target		Graphs	Note
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	October 2020	November 2020	December 2020	December 2020			
	Value	Value	Value	Value	Value	Value	Value	Value	Value	Target	Status		
NA-DI-02 Number of cases where the Lower endoscopy (excluding colonoscopy) ongoing waiting time was greater than 6 weeks	2	2	2	2	2	2	2	2	2	0			
NA-DI-03 Number of cases where the colonoscopy ongoing waiting time was greater than 6 weeks	1	5	1	5	5	2	3	1	2	0			
NA-DI-04 Number of cases where the cystoscopy ongoing waiting time was greater than 6 weeks	0	2	0	2	0	0	0	0	0	0			

Indicator	Years		Quarters				Months			Target		Graphs	Note
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	October 2020	November 2020	December 2020	December 2020			
	Value	Value	Value	Value	Value	Value	Value	Value	Value	Target	Status		
NA-DI-05 Number of cases where the non-obstetric ultrasound scan ongoing waiting time was greater than 6 weeks	14	150	14	131	97	12	10	10	12	0			
NA-DI-06 Number of cases where the CT scan ongoing waiting time was greater than 6 weeks	3	0	3	36	25	4	2	2	4	0			
NA-DI-07 Number of cases where the Barium enema test ongoing waiting time was greater than 6 weeks	0	0	0	0	0	0	0	0	0	0			

Indicator	Years		Quarters				Months			Target		Graphs	Note																										
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	October 2020	November 2020	December 2020	December 2020																													
	Value	Value	Value	Value	Value	Value	Value	Value	Value	Target	Status																												
NA-EC-02 Rate of attendance at A&E (per 100,000 pop.)	1,954	1,723	1,954	2,051	2,038	1,811	1,933	1,933	1,811	3,061		 <table border="1"> <caption>Monthly Attendance at A&E (per 100,000 pop.)</caption> <thead> <tr><th>Month</th><th>Value</th></tr> </thead> <tbody> <tr><td>January 2020</td><td>2,544</td></tr> <tr><td>February 2020</td><td>2,565</td></tr> <tr><td>March 2020</td><td>1,954</td></tr> <tr><td>April 2020</td><td>1,536</td></tr> <tr><td>May 2020</td><td>1,619</td></tr> <tr><td>June 2020</td><td>2,051</td></tr> <tr><td>July 2020</td><td>2,272</td></tr> <tr><td>August 2020</td><td>2,278</td></tr> <tr><td>September 2020</td><td>2,038</td></tr> <tr><td>October 2020</td><td>1,933</td></tr> <tr><td>November 2020</td><td>1,933</td></tr> <tr><td>December 2020</td><td>1,811</td></tr> </tbody> </table>	Month	Value	January 2020	2,544	February 2020	2,565	March 2020	1,954	April 2020	1,536	May 2020	1,619	June 2020	2,051	July 2020	2,272	August 2020	2,278	September 2020	2,038	October 2020	1,933	November 2020	1,933	December 2020	1,811	
Month	Value																																						
January 2020	2,544																																						
February 2020	2,565																																						
March 2020	1,954																																						
April 2020	1,536																																						
May 2020	1,619																																						
June 2020	2,051																																						
July 2020	2,272																																						
August 2020	2,278																																						
September 2020	2,038																																						
October 2020	1,933																																						
November 2020	1,933																																						
December 2020	1,811																																						
NA-IC-28 Number of Staphylococcus aureus bacteraemia infections (including MRSA)	7	4	2	2	1	1	0	0	1	0		 <table border="1"> <caption>Monthly Staphylococcus aureus bacteraemia infections</caption> <thead> <tr><th>Month</th><th>Value</th></tr> </thead> <tbody> <tr><td>January 2020</td><td>0</td></tr> <tr><td>February 2020</td><td>0</td></tr> <tr><td>March 2020</td><td>2</td></tr> <tr><td>April 2020</td><td>1</td></tr> <tr><td>May 2020</td><td>0</td></tr> <tr><td>June 2020</td><td>1</td></tr> <tr><td>July 2020</td><td>0</td></tr> <tr><td>August 2020</td><td>0</td></tr> <tr><td>September 2020</td><td>1</td></tr> <tr><td>October 2020</td><td>0</td></tr> <tr><td>November 2020</td><td>0</td></tr> <tr><td>December 2020</td><td>1</td></tr> </tbody> </table>	Month	Value	January 2020	0	February 2020	0	March 2020	2	April 2020	1	May 2020	0	June 2020	1	July 2020	0	August 2020	0	September 2020	1	October 2020	0	November 2020	0	December 2020	1	
Month	Value																																						
January 2020	0																																						
February 2020	0																																						
March 2020	2																																						
April 2020	1																																						
May 2020	0																																						
June 2020	1																																						
July 2020	0																																						
August 2020	0																																						
September 2020	1																																						
October 2020	0																																						
November 2020	0																																						
December 2020	1																																						
NA-IC-29 Number of C Diff Infections	5	6	0	0	4	1	0	0	1	0		 <table border="1"> <caption>Monthly C Diff Infections</caption> <thead> <tr><th>Month</th><th>Value</th></tr> </thead> <tbody> <tr><td>January 2020</td><td>0</td></tr> <tr><td>February 2020</td><td>0</td></tr> <tr><td>March 2020</td><td>0</td></tr> <tr><td>April 2020</td><td>0</td></tr> <tr><td>May 2020</td><td>0</td></tr> <tr><td>June 2020</td><td>0</td></tr> <tr><td>July 2020</td><td>0</td></tr> <tr><td>August 2020</td><td>0</td></tr> <tr><td>September 2020</td><td>3</td></tr> <tr><td>October 2020</td><td>1</td></tr> <tr><td>November 2020</td><td>0</td></tr> <tr><td>December 2020</td><td>1</td></tr> </tbody> </table>	Month	Value	January 2020	0	February 2020	0	March 2020	0	April 2020	0	May 2020	0	June 2020	0	July 2020	0	August 2020	0	September 2020	3	October 2020	1	November 2020	0	December 2020	1	
Month	Value																																						
January 2020	0																																						
February 2020	0																																						
March 2020	0																																						
April 2020	0																																						
May 2020	0																																						
June 2020	0																																						
July 2020	0																																						
August 2020	0																																						
September 2020	3																																						
October 2020	1																																						
November 2020	0																																						
December 2020	1																																						

Indicator	Years		Quarters				Months			Target		Graphs	Note
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	October 2020	November 2020	December 2020	December 2020			
	Value	Value	Value	Value	Value	Value	Value	Value	Value	Target	Status		
NA-PL-01 Number of patients waiting more than 12 weeks from referral to a first outpatient appointment (consultant led services)	1,737	5,437	342	1,284	1,481	1,493	496	520	477	100			As part of the remobilisation plans both local and visiting clinicians are continuing to use a combination of Attend Anywhere (NearMe) / telephone wherever possible to review urgent and those suitable to reviewed by this means. Face to face appointments are continuing to increase across the specialities however with a reduced clinic capacity to that of pre COVID 19 levels.
NA-PL-03 Treatment Time Guarantee - 12 weeks from being added to Inpatient waiting list to having procedure	319	1,702	96	516	544	337	145	103	89	0			All services are now in the process of remobilising, however the capacity is reduced from pre COVID 19 levels of activity.
NA-PL-04 Number of patients waiting more than 12 weeks from referral to a first outpatient appointment (Orthodontic Service)	60	314	25	112	133	36	16	11	9	0			

Indicator	Years		Quarters				Months			Target		Graphs	Note																										
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	October 2020	November 2020	December 2020	December 2020																													
	Value	Value	Value	Value	Value	Value	Value	Value	Value	Target	Status																												
NA-PL-05 18 Weeks Referral to Treatment: Combined Performance	86.9%	83.6%	87.8%	89.3%	81.9%	83.4%	88.0%	82.4%	58.3%	90.0%		 <table border="1"> <caption>NA-PL-05 Monthly Performance</caption> <thead> <tr><th>Month</th><th>Value</th></tr> </thead> <tbody> <tr><td>January 2020</td><td>86.1%</td></tr> <tr><td>February 2020</td><td>87.7%</td></tr> <tr><td>March 2020</td><td>90.5%</td></tr> <tr><td>April 2020</td><td>100.0%</td></tr> <tr><td>May 2020</td><td>100.0%</td></tr> <tr><td>June 2020</td><td>82.8%</td></tr> <tr><td>July 2020</td><td>79.7%</td></tr> <tr><td>August 2020</td><td>83.7%</td></tr> <tr><td>September 2020</td><td>85.4%</td></tr> <tr><td>October 2020</td><td>88.0%</td></tr> <tr><td>November 2020</td><td>82.4%</td></tr> <tr><td>December 2020</td><td>58.3%</td></tr> </tbody> </table>	Month	Value	January 2020	86.1%	February 2020	87.7%	March 2020	90.5%	April 2020	100.0%	May 2020	100.0%	June 2020	82.8%	July 2020	79.7%	August 2020	83.7%	September 2020	85.4%	October 2020	88.0%	November 2020	82.4%	December 2020	58.3%	The service has now remobilised with reduced capacity.
Month	Value																																						
January 2020	86.1%																																						
February 2020	87.7%																																						
March 2020	90.5%																																						
April 2020	100.0%																																						
May 2020	100.0%																																						
June 2020	82.8%																																						
July 2020	79.7%																																						
August 2020	83.7%																																						
September 2020	85.4%																																						
October 2020	88.0%																																						
November 2020	82.4%																																						
December 2020	58.3%																																						
NA-PL-06 Urgent Referral With Suspicion of Cancer to Treatment Under 62 days	94.2%	94.1%	90%	88.9%	100%	93.3%	100%	100%	90%	95%		 <table border="1"> <caption>NA-PL-06 Monthly Performance</caption> <thead> <tr><th>Month</th><th>Value</th></tr> </thead> <tbody> <tr><td>January 2020</td><td>75%</td></tr> <tr><td>February 2020</td><td>100%</td></tr> <tr><td>March 2020</td><td>100%</td></tr> <tr><td>April 2020</td><td>85.7%</td></tr> <tr><td>May 2020</td><td>100%</td></tr> <tr><td>June 2020</td><td>0%</td></tr> <tr><td>July 2020</td><td>100%</td></tr> <tr><td>August 2020</td><td>100%</td></tr> <tr><td>September 2020</td><td>100%</td></tr> <tr><td>October 2020</td><td>100%</td></tr> <tr><td>November 2020</td><td>100%</td></tr> <tr><td>December 2020</td><td>99%</td></tr> </tbody> </table>	Month	Value	January 2020	75%	February 2020	100%	March 2020	100%	April 2020	85.7%	May 2020	100%	June 2020	0%	July 2020	100%	August 2020	100%	September 2020	100%	October 2020	100%	November 2020	100%	December 2020	99%	
Month	Value																																						
January 2020	75%																																						
February 2020	100%																																						
March 2020	100%																																						
April 2020	85.7%																																						
May 2020	100%																																						
June 2020	0%																																						
July 2020	100%																																						
August 2020	100%																																						
September 2020	100%																																						
October 2020	100%																																						
November 2020	100%																																						
December 2020	99%																																						
NA-PL-07 Decision to treat to first treatment for all patients diagnosed with cancer - 31 days	97.1%	97.8%	84.6%	100%	92.3%	100%	100%	100%	100%	95%		 <table border="1"> <caption>NA-PL-07 Monthly Performance</caption> <thead> <tr><th>Month</th><th>Value</th></tr> </thead> <tbody> <tr><td>January 2020</td><td>85.7%</td></tr> <tr><td>February 2020</td><td>66.7%</td></tr> <tr><td>March 2020</td><td>100%</td></tr> <tr><td>April 2020</td><td>100%</td></tr> <tr><td>May 2020</td><td>100%</td></tr> <tr><td>June 2020</td><td>100%</td></tr> <tr><td>July 2020</td><td>100%</td></tr> <tr><td>August 2020</td><td>100%</td></tr> <tr><td>September 2020</td><td>100%</td></tr> <tr><td>October 2020</td><td>80%</td></tr> <tr><td>November 2020</td><td>100%</td></tr> <tr><td>December 2020</td><td>100%</td></tr> </tbody> </table>	Month	Value	January 2020	85.7%	February 2020	66.7%	March 2020	100%	April 2020	100%	May 2020	100%	June 2020	100%	July 2020	100%	August 2020	100%	September 2020	100%	October 2020	80%	November 2020	100%	December 2020	100%	
Month	Value																																						
January 2020	85.7%																																						
February 2020	66.7%																																						
March 2020	100%																																						
April 2020	100%																																						
May 2020	100%																																						
June 2020	100%																																						
July 2020	100%																																						
August 2020	100%																																						
September 2020	100%																																						
October 2020	80%																																						
November 2020	100%																																						
December 2020	100%																																						


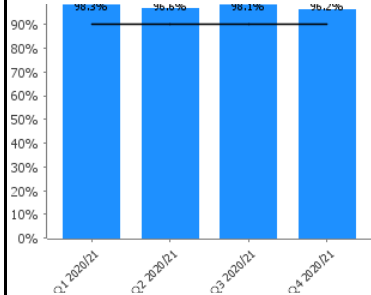

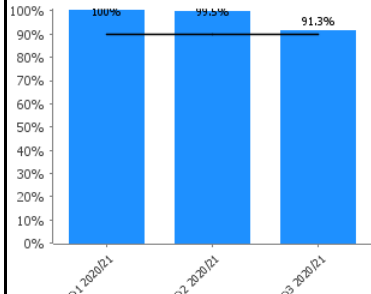

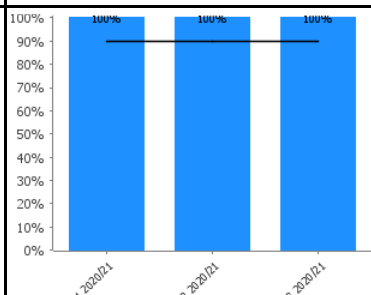
Indicator	Years		Quarters				Months			Target		Graphs	Note
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	October 2020	November 2020	December 2020	December 2020			
	Value	Value	Value	Value	Value	Value	Value	Value	Value	Target	Status		
PH-HI-05 Number of successful smoking quits at 12 weeks post quit for people residing in the 60 per cent most deprived datazones in Shetland	21	15	21	10	15								24-Nov-2020 Provisional data. National database report not working so recent data not available. Will report in next quarter.


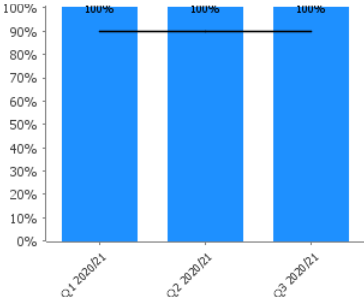

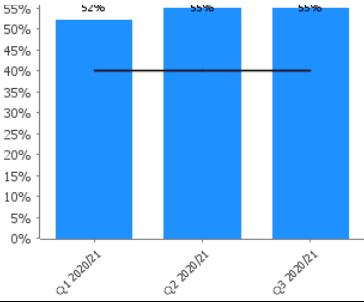

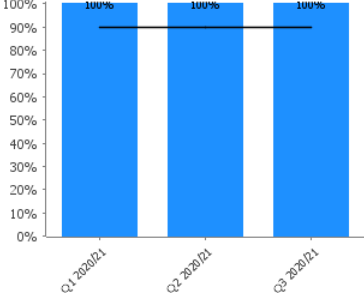
NHS Shetland Performance Report - Quarterly Indicators


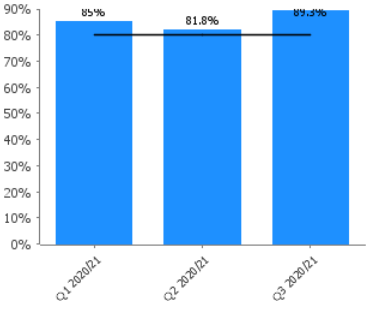

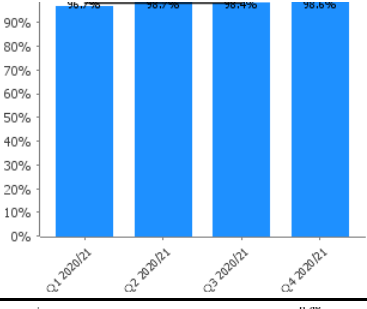

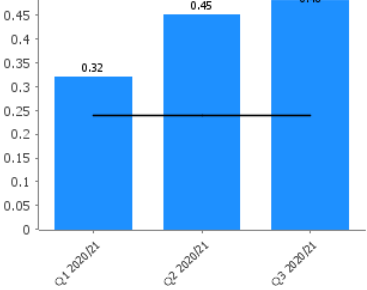
Generated on: 21 April 2021


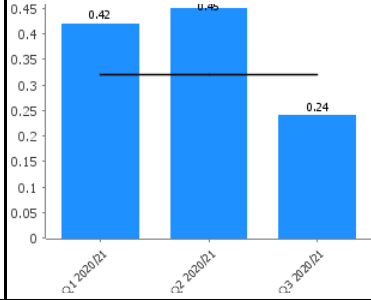


Indicator	Years		Quarters				Target		Graphs	Note
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	Q3 2020/21			
	Value	Value	Value	Value	Value	Value	Target	Status		
CE-CS-05 Departmental Business Continuity Plans (BCPs) to be completed for all departments	100%	100%	100%	100%	100%	100%	100%			
CE-CS-06 Departmental Business Continuity Plans (BCPs) to be updated annually	78%	56%	78%	54%	56%	56%	100%			21-Apr-2021 There is a rolling programme of updates for the Business Continuity Plans. Out of 59 Business Continuity Plans, 36 have not been subject to a formal review within a one year timescale.

Indicator	Years		Quarters				Target		Graphs	Note
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	Q3 2020/21			
	Value	Value	Value	Value	Value	Value	Target	Status		
CE-IC-01 Cleaning Specification Audit Compliance	98.1%	96.2%	98.1%	98.3%	96.6%	98.1%	90%			
CH-AO-01 Maximum Waiting Time from Referral to First Consultation for Physiotherapy Services - %age of patients seen within 18 weeks	99.6%	91.3%	99.6%	100%	99.5%	91.3%	90%			
CH-DA-01 Clients will wait no longer than 3 weeks from referral received to appropriate drug treatment that supports their recovery.	96.7%	100%	100%	100%	100%	100%	90%			

Indicator	Years		Quarters				Target		Graphs	Note
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	Q3 2020/21			
	Value	Value	Value	Value	Value	Value	Target	Status		
CH-DA-02 Clients will wait no longer than 3 weeks from referral received to appropriate alcohol treatment that supports their recovery.	94%	100%	93.3%	100%	100%	100%	90%			
CH-SC-01 Percentage of people 65 and over receiving intensive care package (over 10 hours per week) in their own home	53%	55%	53%	52%	55%	55%	40%			28-Jan-2021 Enabling people to be as independent and safe as possible remains one of our primary aims. We continue to provide appropriate support in people's own home to assist in achieving this.
NA-CF-02 Eligible patients will commence IVF treatment within 12 months	100%	100%	100%	100%	100%	100%	90%			21-Apr-2021 Note: no Shetland patients commencing treatment in this quarter. Q4 data to be published in May 21.

Indicator	Years		Quarters				Target		Graphs	Note
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	Q3 2020/21			
	Value	Value	Value	Value	Value	Value	Target	Status		
NA-CF-05 At least 80% of pregnant women in each SIMD quintile will have booked for antenatal care by the 12th week of gestation so as to ensure improvements in breast feeding rates and other important health behaviours.	89.3%	89.3%	89.3%	85%	81.8%	89.3%	80%			21-Apr-2021 Provisional figures from NSS Discovery for the year ending Dec 2020 show the rate for our lowest SIMD quintile is 89.3% meeting the 80% target. Our overall rate is 94.7%, which equates to 162 of 171 pregnant women having booked by the 12th week of gestation.
NA-EC-01 A&E 4 Hour waits (NIP103b)	95%	98.1%	92.4%	96.7%	98.7%	98.4%	98%			
NA-IC-26 Staphylococcus aureus bacteraemia infections (including MRSA) (rate per 1,000 acute occupied bed days)	0.19	0.48	0.19	0.32	0.45	0.48	0.24			21-Apr-2021 These are the latest figures reported nationally (Quarter ending Dec 20). There was one SAB in this quarter. The overall rate for the preceding 12 months increased to 0.48 per 1000 AOB (4 SAB infections), missing the target of 0.24 but still well within expected range. Next data available Jul 21.

Indicator	Years		Quarters				Target		Graphs	Note
	2019/20	2020/21	Q4 2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	Q3 2020/21			
	Value	Value	Value	Value	Value	Value	Target	Status		
NA-IC-27 Clostridium difficile infections in patients aged 15 and over per 1,000 total occupied bed days	0.48	0.24	0.48	0.42	0.45	0.24	0.32		 <p>21-Apr-2021 These are the latest figures published nationally (Quarter ending Dec 20). There were no C Diff infections in this quarter. The overall rate for the preceding 12 months fell to 0.24 per 1000 OBD (2 C Diff infections), meeting the target of 0.32. Next data available Jul 21.</p>	
PH-HI-01 Immunisation Uptake - MMR1 at 2 yrs	90.9%	93.1%	90.9%	91.2%	89.8%	93.1%	95%	